



**Don't Fall Victim to  
Scam Calls!**

There has been a recent spike in utility scam phone calls. Read our tips on the back to avoid falling prey.

# Are you Receiving Scam Calls?

Here are some quick ways to determine if a call is NOT from Hendricks Power:

- They won't know much personal information, such as your address, account number or even your name
- You feel confused and rushed without the chance to ask many questions
- They threaten you with turning off your power, pressuring you to provide payment info over the phone

If you think you've received a scam call follow these steps:

- Do NOT provide ANY personal information!
- Make notes of what the caller asks you to do and hang up
- Contact our offices to verify your current account status at (317) 745-5473, SmartHub or our website