



## IS YOUR FAMILY PREPARED? CREATE AN EMERGENCY KIT

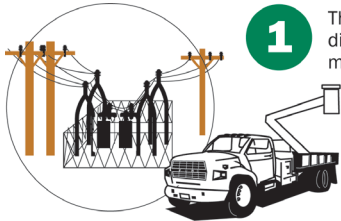
*Spring brings severe weather to Indiana each year.*

### WHAT TO INCLUDE IN YOUR EMERGENCY KIT

- Battery-operated cell phone charger
- One gallon of water per person per day, for drinking and sanitation
- Non-perishable food and a manual can opener
- A battery-powered or hand crank radio and a NOAA weather radio with tone alert and extra batteries
- Flashlight and extra batteries; candles; battery-operated lantern
- First aid kit supplies; prescription medicines
- Plastic sheeting and duct tape to shelter-in-place



# RESTORING THE POWER after a widespread outage



1

The substation and the main distribution line from the substation must be repaired first.

2

Next, crews repair the lines that bring power to the greatest number of customers.



3

After larger pockets of customers have power, crews repair service lines to individual homes.

(317) 745-5473 | (800) 876-5473 | [www.hendrickspower.com](http://www.hendrickspower.com)

## How to report a power outage

You can call us at (317) 745-5473 or (800) 876-5473, go to [www.hendrickspower.com/Report-an-Outage](http://www.hendrickspower.com/Report-an-Outage) or log in to your SmartHub account. You can also view a map on our website that identifies the locations of reported outages.

## Safety is always a major concern

In the event of an outage, please keep the following tips in mind.

- Never touch or go near a downed or hanging power line. Call your electric utility and 911 to report the situation.
- Don't operate lanterns, kerosene heaters or fuel-fired cook stoves without adequate ventilation. They release carbon monoxide.
- If you own a generator, do not connect it to your home's power system unless it has been properly installed and disconnects you from the main power grid when it is operating.