

What's Inside:

COVID-19 Updates

pg 1

Celebrating our Commitment to Safety

pg 2

Save \$10 by Going Green!

pg 2

Ask the Advisor: Why a Tesla?

pg 3



Your Touchstone Energy® Partner

News & Views

A MONTHLY PUBLICATION FOR MEMBERS
OF HENDRICKS POWER COOPERATIVE

April 2020
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AROUND TOWN

Calendar of Events

APRIL 10

Good Friday

Our office will be closed

APRIL 12

Happy Easter!

APRIL 13

Lineworker Appreciation Day

PAYMENT

Payment Methods

> SmartHub

You can use the SmartHub app on your phone or the desktop version found on our website.

> Over the Phone

Just call our regular number, (317)745-5473 and follow the prompt to make your secure payment.

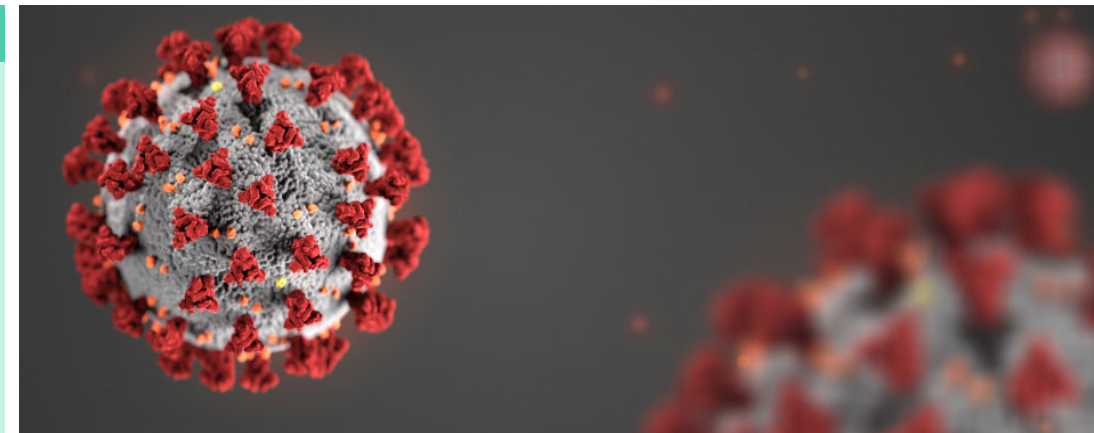
> Drive-Up Kiosk

Our kiosk is accessible day or night at our office.

> Mail

Include your name, account number, and payment and mail to PO Box 309 Danville, IN 46122.

We strongly encourage members to submit payment on their regular schedule to avoid a larger bill later.



COVID-19 UPDATES

A Letter to our Members

Amid the recent concerns and uncertainty about COVID-19, we remain committed to the needs of our community. Ensuring the safety of our membership and employees is our number one priority.

Effective March 17th, we have placed a temporary suspension on all disconnects due to an inability to make payment. While school and business closures have caused hardships, many of our members are struggling financially. We know that things are moving and changing quickly, and it would be remiss to assume that other measures have not already been implemented in the time it took to produce this newsletter. We encourage you to check our website often and follow our social media outlets as a means to access our most recent updates and other important announcements.

Along with our members, we want to keep our employees safe and healthy as well. We have also made the decision to close our lobby to the public to reduce spreading of the virus. We do encourage members to utilize our other methods of bill payment at this time. If help is needed with any of these tools, please give us a call at (317) 745-5473.

We are also postponing any non-urgent meetings, including energy audits, that were previously scheduled. We are focused on maintaining a healthy workforce and keeping key personnel—such as line workers and member service representatives—available so that we can continue to provide necessary services to our members.

If you have any questions about your bill or are curious about flexible payment options, please don't hesitate to contact us. We are here for you and your family, as we always have been.



Greg Ternet,
CEO, Hendricks Power Cooperative

Go Green, Save Green

This Earth Day, earn a \$10 bill credit by enrolling in paperless!

This Earth Day, we wanted to give our members an opportunity to do their part and go paperless! According to the United States Environmental Protection Agency (EPA), each day every person creates 4.51 pounds of trash or solid waste. Paper and paperboard products made up the largest percentage of all solid waste materials, at 25 percent.

Reduce your waste. Enroll in paperless communications for \$10 off your next Hendricks Power bill! You will receive your bill electronically, that you are able to save and download for your records. You will also receive our other regular communications pieces like bill inserts and our newsletter electronically. It's still all the same information and resources, just without wasted paper!*

Interested in enrolling for your \$10 bill credit? It's easy as 1-2-3!

1

Login to SmartHub at HendricksPower.com

2

Under the "My Profile" tab, click "My Information"

3

On the left column, press "Update My Paperless Settings" and switch them on!

If you are not registered for SmartHub, press "Sign up to access our Self Service site" on the login screen or give us a call at 317-745-5473

Celebrating our Commitment to Safety

Hendricks Power Cooperative recently celebrated its achievement of no time loss by remaining accident free during the 2019 calendar year. A breakfast was hosted for all 90 employees, which included line crew, underground locating, and operational staff. For many employees at Hendricks Power who climb poles, endure the elements, and drive oversized vehicles, having an accident-free year is no small accomplishment.

As part of our commitment to safety, all Hendricks Power Cooperative employees are required to complete multiple levels of safety training and attain professional certifications on an on-going basis. Hendricks Power also adheres to the National Rural Electric Cooperative Association's Commitment to No Electrical Contacts, a voluntary initiative that provides resources to help eliminate electrical injuries.

"Making certain that all of our team members are safe is our number one priority and we're all thankful to have a team that takes safety so seriously," says Chris Gearld, Hendricks Power's Safety Director & Property Manager. "In addition, our crews drove nearly a million miles in 2019 and only experienced 3 minor traffic incidents. We're so proud to have a group of lineworkers that make team safety, and community safety, a priority."

"An accident-free year lets us know that we're providing all of our employees the training and support they need to be successful. More concern for one another and our community results in less



Thank you to all of our employees who make safety a priority!

Ask the Advisor: Electric Vehicles?

Each month we'll be giving you, our members, the opportunity to ask our Energy Advisors a question! Whether it's about energy efficiency, smart home technology, or suggestions on making home improvements, be sure to ask us! To submit your question, email Emily at ehammell@hendrickspower.com or contact us through our social media!



Q: With all the different makes and models of Electric Vehicles (EV), why would you choose a Tesla? Aren't those the most expensive EV?
- Bob, Danville

A: Bob, thank you for submitting your question! In fact, we've gotten quite a lot of feedback about the new addition to our fleet. When we made the decision to purchase an EV, we knew choosing the right one would require a lot of research. Here are the biggest reasons we chose a Tesla Model 3:

> **Range & Battery**
Most electric cars on the road offer 100-325 miles on a full charge. The Tesla Model 3 with basic features, offers 250 miles per charge. Compared to less expensive models, the Tesla Model 3 offers the most bang for the buck.

The other tidbit about Teslas compared to less expensive EVs is battery longevity. If a cell on the Tesla loses strength or dies completely, we can replace the cell. With less expensive EVs, when your cell(s) die, you have to get an entire new vehicle!

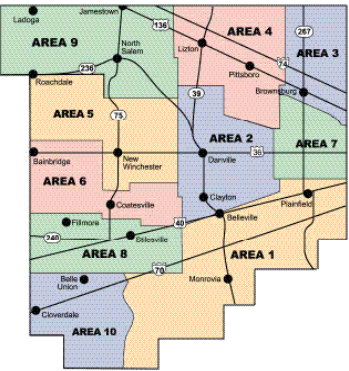
> **Popularity**
Since Tesla offered a midrange model, there have been nearly half a million Model 3s sold in the US. Quite frankly, Tesla is the best selling EV, so when trying to educate members and speak to current EV owners, Tesla is the most popular starting point.

> **Price**
I know that no one would have guessed this one. Believe it or not, Tesla Model 3s are about the same price as a comparable gas-powered sedan, and when you consider the operating costs being much lower than gas-powered vehicles, it was a no-brainer. I hoped this helped clarify why we chose the Tesla Model 3 as our EV! If you have any questions about EVs or energy efficiency, be sure to ask!

MAKE A DIFFERENCE!

If you reside in area 4, 5, or 6 and are interested in being considered for our board of directors, please contact our office at (317) 718-7641 for more information.

More information about board members, responsibilities, and the application process can be found online at www.hendrickspower.com



2020 Annual Meeting



Save the Date! Our 2020 Annual Meeting will be on July 23 at the Hendricks County Fairgrounds. Be sure to look for your official invite in late June, with your parking pass and voucher to receive your \$10 of fair

bucks! Don't forget, we'll have free face painting, balloon animals, electrical safety demos, and electric vehicles! This year the business portion of the meeting will take place in the expo hall with air conditioning! We can't wait to see you!

TIP OF THE MONTH

Energy Efficiency Tip of the Month

This spring, consider using a rain barrel to save energy. Rain barrels capture rainwater from a roof that can be used later for watering your lawn, garden or indoor plants.

