



Energy Audit FAQ

Q: What is an energy audit and how much does it cost?

A: An energy audit is a free service Hendricks Power provides to its members. The main goal of an energy audit is to increase your home's energy efficiency, which will reduce energy waste, which in turn can result in decreased bills.

Q: What happens during an energy audit?

A: Throughout a traditional audit, we discuss your home and assess its efficiency. Depending on your concerns, we are able to check for air leaks, insulation issues, and general opportunities to save energy. Our energy advisors are trained and equipped to perform these tasks, and can even help you determine how much electricity certain appliances use. We are also able to make suggestions on home repairs and upgrades to increase efficiency.

Q: How long does an audit take?

A: Depending on if you have a specific concern or you'd like an audit of your whole home, audits can take anywhere from 30 minutes to two hours. Our Energy Advisors understand that your life is busy and our goal is to answer all of your questions while respecting your time.

Q: Should I get an energy audit?

A: If your home hasn't received an audit within the last 5 years, it is a good idea to get one scheduled. There are a plethora of reasons to schedule your free audit, including: high bills, advice on home improvements, purchasing efficient appliances, etc. Our Energy Auditors will analyze your current and past usage to help you understand your bill and help you take control. You will also receive a personalized report on your home's efficiency and possible suggestions.

Q: What kind of certifications do your Energy Advisors hold?

A: Our Energy Advisors hold accreditations from the American National Standards Institute (ANSI), the Building Performance Institute (BPI), and those focused on Residential Energy Efficiency and Indiana Residential Energy and Building Codes. Feel free to ask our advisors about their individual experience and training!

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Q: If I make upgrades to my home that you suggest, will I save money?

A: Because everyone home and usage patterns are different, we cannot promise any savings on your bill, depending on what upgrades you make. Our goal is to help members understand how their daily usage effects their bill and how to conserve energy.

Q: When can I schedule an Energy Audit?

A: Our auditors are available Monday - Friday, 8 am to 4 pm. We are also able to answer efficiency questions via phone and email.

Q: How do I schedule my audit?

A: You can schedule your audit online or by phone at (317) 745-5473. If you'd like to schedule online, please visit our website at www.hendrickspower.com/energy-advisor and complete the contact form. After submitting, one of our Energy Advisors will be in touch shortly!

Q: Can your Energy Advisors tell me about rebates?

A: Yes, if you are making upgrades to your home or a home you're looking to build, our Energy Advisors will inform you of all rebate and incentive options you're eligible to receive.

Q: Do I need to do anything to my home prior to your audit?

A: If we are conducting a full energy audit, we will need to check your home's insulation, so we will need access to your attic and crawlspace. If your family pet could cause a distraction, please contain them. Consider recent household changes, including new appliances, additional guests, etc.

If you have any additional questions about an Energy Audit or want to know if our Energy Advisors can help with your efficiency needs, please give us a call at (317) 745-5473.