

NEWS & VIEWS

A MONTHLY PUBLICATION FOR MEMBERS
OF HENDRICKS POWER COOPERATIVE

MARCH 2024
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MARCH 2024

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Your Touchstone Energy® Partner

AROUND TOWN

Calendar of Events

MARCH 1

Youth Program Deadlines

Applications for Youth Tour and Camp Kilowatt are due for consideration.

Learn More:

www.hendrickspower.com

MARCH 8

HPC Scholarship Deadline

Applications for Commitment to Community Scholarships are due by 4:30 pm.

Learn More:

www.hendrickspower.com

MARCH 25

Legislative Breakfast

Hendricks County 4-H Fairgrounds
7 am

Enjoy a complimentary breakfast, followed by an opportunity to speak with your representatives at the Indiana Statehouse.

RSVP to

janna.bolen@infarmbureau.com by the Thursday before the event.

JULY 18

Annual Meeting & Member Appreciation

Hendricks County 4-H Fairgrounds
11 am - 7 pm

Save the date & stay tuned for additional details!



CYBERSECURITY

The Cooperative Commitment to Cybersecurity

Precautions Hendricks Power Takes to Keep Your Lights On

Hendricks Power knows that part of offering members excellent service is ensuring security and reliability. Reliability means repairing wear and tear, upgrading equipment to withstand severe weather, and using technology that keeps our system and member information secure.

Software Upgrades

Hendricks Power implements the newest state-of-the-art software upgrades focusing on cybersecurity and reliability for our members. All employees also use multi-factor authentication on sensitive platforms, which adds an extra layer of protection, even in the case of a compromised password.

Employee Training

Each Hendricks Power employee completes quarterly cybersecurity training that focuses on preventing phishing, data leaks, and password compromises. Staff also participates in simulation table-top exercises to practice security measures semiannually.

Collaboration

Hendricks Power works with its power provider, Wabash Valley Power Alliance, statewide organization, Indiana Electric Cooperatives, and the National Rural Electric Cooperative Association (NRECA) to increase reliability and cybersecurity. In addition, Hendricks Power works with other co-ops nationwide to develop new technologies and infrastructure, learn from one another and keep the grid's cyber network secure.

We can't stop a storm or predict every possible disruption, but as a co-op, we do everything we can to keep the lights on and our members protected.

MAKE A DIFFERENCE!

Serve on the Hendricks Power Board of Directors

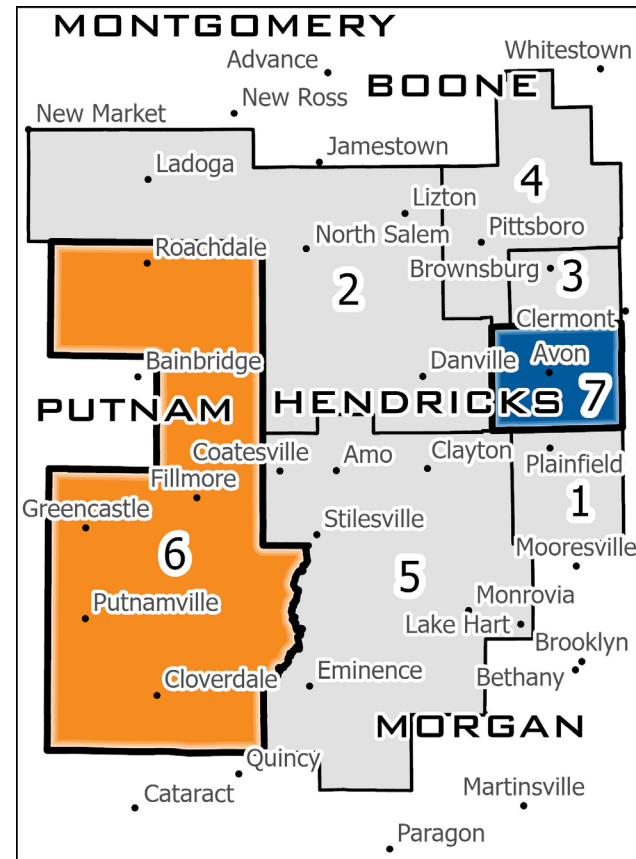
As a cooperative, Hendricks Power is guided by its Board of Directors, which is made up of member-owners like you! Board members are elected by other members in a democratic vote. This year areas 6 and 7 are up for election, along with an at-large position. Due to recent growth, our geographic areas have been updated to better represent and serve our members. Area 6 includes all territory in Putnam County, while area 7 includes all territory in Washington Township. The at-large position may reside in any territory aside from area 2. If you are a Hendricks Power member and reside in these areas, you're eligible to run! You can find your board district on the top center of your monthly statement. Board Members serve three-year terms and attend monthly board meetings to discuss and decide on current cooperative affairs. They affect important decisions about rates, renewable energy, financial plans, and overall co-op strategy.

How do I run?

If you are interested in running in our Board of Directors election, you must submit a petition. If you'd like to learn more about application materials and requirements, please visit www.hendrickspower.com/about-us. To receive an informational packet with application materials, contact Heather Thompson at hthompson@hendrickspower.com or by phone at (317) 718-7642. Petition deadline: May 17, 2024

When is the election?

Voting will take place on the SmartHub app during July and at our annual meeting on July 18, 2024. All members, regardless of service area, will be eligible to vote. Election results will be announced at the business portion of the annual meeting on July 18, 2024.



Updated 2024 Board of Directors Map



Staying safe online can be challenging as technology and scams develop each day. With so much sensitive information online, we've compiled a few tips from our IT Department at Hendricks Power on how members can stay safe online.

USE STRONG & UNIQUE PASSWORDS

We suggest creating passwords that are 16 characters long. Your password on each site should be different. We highly encourage using a password manager! It can remember all of your usernames and passwords for you.

USE MULTIFACTOR AUTHENTICATION

Multifactor authentication adds an extra layer of protection to your accounts. In addition to your password, some platforms will prompt you for additional personal information, such as a code that was sent to your phone/email, or information sent through an authenticator app.

THINK BEFORE YOU SCAN

Before you scan that QR code, make sure it's from a trusted source. Scanning a QR code can direct you to a malicious website, initiate harmful downloads, or collect sensitive data from your device.

CHECK THE SENDER'S EMAIL ADDRESS

Before clicking links, sharing sensitive information, or opening files in emails, be sure that the sender's email address is correct and credible. Hackers may use an email address that is one character different, add numbers, or use a different domain, like Gmail, Yahoo, or AOL, instead of a company-affiliated domain. Many hackers pose as trusted government agencies, banks, or even utility providers. Be aware of any email that creates a sense of urgency on your part; this is a common trick of phishing attacks and scams.

CHECK THE WEB ADDRESS

When directed to a site and are prompted to input any personal information, login credentials, or payment information, be sure to check the url. Hackers may set up replica websites that look identical to your bank, utility, or other organizations to collect your personal and payment information and use it to hack other accounts or make fraudulent charges.

Following these tips will help you stay safe and secure online! If you are ever suspicious about communications from Hendricks Power, call us at (317) 745-5473!

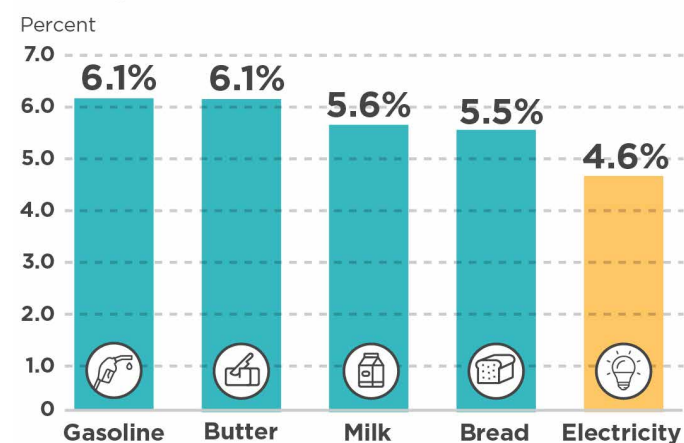
THE VALUE OF ELECTRICITY

The Value of Electricity

Inflation has led to increasing costs in many areas of our lives, and we know times are tough for a lot of Hendricks Power members. You might be surprised to learn that the price of electricity rises slower than many other common goods.

If you have questions about your bill or need help finding ways to save energy, give us a call. We're here to help at (317) 745-5473.

Average Annual Price Increase 2017-2022



Source: U.S. Bureau of Labor Statistics Consumer Price Index

COMMUNITY INVOLVEMENT

Hendricks Power Hosts Valentine's Bingo for Senior Services

Hendricks Power wanted to spread a little love this Valentine's Day by visiting Hendricks County Senior Services and hosting bingo for its guests. On Wednesday, February 14th, a group of eight Hendricks Power employees volunteered at the Hendricks County Senior Services to distribute gift bags, play a few rounds of bingo, and get some dating advice! "Our staff always enjoys volunteering and partnering with Senior Services. Getting to know the older adults and putting a smile on their faces is the highlight of our day!" said Emily Thomas, Hendricks Power Marketing Manager and volunteer.

To see all photos & dating advice, visit our Facebook page!



Senior Services guests enjoyed rounds of bingo and prizes hosted by Hendricks Power employee volunteers