



Community Partnerships Educate Students on Trade Opportunities

Hendricks Power, MCCSC, and Ford Next Generation Learning collaborate for local students to explore trade and professions

On May 15th, Hendricks Power had the opportunity to host Mill Creek East & West Elementary schools on a visit to its office. Third-grade students enjoyed a live line safety demonstration, a touch-a-truck experience, and relay races using official lineworker personal protective equipment. They even collected a few autographs from linemen!

This visit, a testament to the power of community collaboration, was made possible by the joint efforts of Hendricks Power, Mill Creek Community School Corporation, and the Ford Next Generation Learning initiative. The collaboration, with its focus on engaging students through interactive ways to explore various trades and professions within their community, is a significant step towards their holistic development.

"We're enthusiastic about students having early opportunities to explore their interests and potential career paths. Raising awareness about local trade career options is important for future generations." Joe Parsons, Director of Operations & Business Strategy at Hendricks Power explains. "This partnership was an innovative idea, and we look forward to more collaboration with local schools and youth organizations."



Hendricks Power demonstrates its commitment to the cooperative principle "Concern for Community" through the sustainable development of our communities.



Hendricks Power Cooperative Earns an ACSI® 2023 Customer Satisfaction Award

Hendricks Power is honored to have earned a 2023 Customer Satisfaction Award* from the American Customer Satisfaction Index (ACSI®) based on our member survey results. Members were asked to rate their overall satisfaction with us, how well we lived up to their expectations, and how well we measured up to their ideal co-op experience. While these were not the only questions in the survey, we included these specifically because they are the core components of the proprietary ACSI methodology.

Hendricks Power's ACSI score substantially outperforms the industry average score earned by publicly measured utilities reported in the 2023 ACSI Energy Utility Study. This Award is a testament to the cooperative's ongoing efforts to provide the best possible member experience.

The 2023 Customer Satisfaction Award affirms that Hendricks Power's hard work has been noticed by its members. Hendricks Power is grateful for its members and will continue to strive for excellence through constant dedication to improvement.

Award criteria are determined by the ACSI® and are based on customers rating their satisfaction in a survey independent of the syndicated ACSI Energy Utility Study. For more about the ACSI, visit www.theacsi.org/badges. ACSI and its logo are registered trademarks of the American Customer Satisfaction Index LLC.



A Touchstone Energy® Cooperative

PO Box 309
Danville, IN 46122

NEWS & VIEWS

A MONTHLY PUBLICATION FOR MEMBERS OF HENDRICKS POWER COOPERATIVE

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Calendar of Events

NOW - AUGUST 20

Summer Fun Run/Walk

Various Hendricks County Parks

4:30 - 6:30 PM

Visit new parks & trails to support the Parks Foundation!

Learn More & Register:

www.bit.ly/3JdvQoJ

JULY 1-16

Online Board of Directors Voting

Login to SmartHub to cast your vote! Voting ends July 16 at midnight.

JULY 4

Independence Day Holiday

Our office will be closed in observance.

JULY 18

Annual Meeting & Member Appreciation

Hendricks County 4-H Fairgrounds
11 AM - 7 PM

Join us for our Board of Directors election, live line safety and electric vehicle demos, Silly Safaris animal shows, face painting, superheroes, and balloon animals!

Learn more at:

hendrickspower.com/annualmeeting

AUGUST 15

Office closure

Our office will be closed for training.

Capital Credit General Retirement Announced

Board of Directors approves remainder of year 2003

Hendricks Power Cooperative has announced that on May 22, 2024, our board of directors completed the annual review of capital credits and approved a general retirement distribution/refund for the remainder of year 2003. Members who received service from Hendricks Power during that year should receive a "Capital Credit Retirement" bill credit. This credit will show on the bill printed in July.

What are capital credits?

At Hendricks Power, we operate as a Cooperative owned by its members; we technically don't earn profits. Capital credits are the retained "margins" left over at the end of a year – basically the difference between operating costs or cost of doing business and the total amount of money collected. This capital allows Hendricks Power to finance operations and construction.

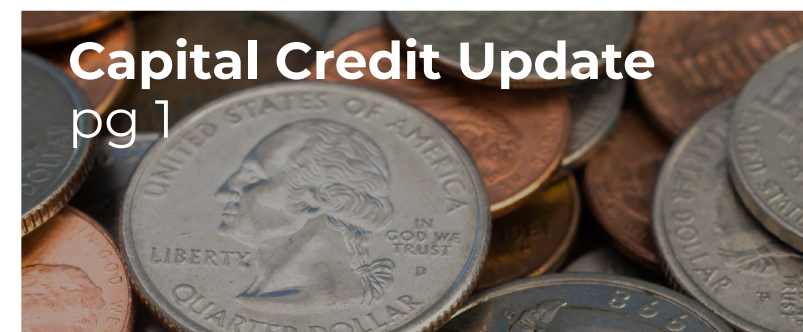
If I did not receive electric service from the Cooperative in 2003, will I get a capital credit retirement?

Not at this time. The Capital Credit General Retirement distribution/refund will only be made to members who received their electric service from Hendricks Power Cooperative during the year 2003. However, you must keep your member record information updated with us regarding any changes or life events (death, divorce, name change, telephone #, email address, etc.) should your years be retired/refunded at a later date. If any of these events have occurred, please contact us so we can review and update the member record.

There are many members and former members with whom we have lost contact. To view the list of members with "unclaimed capital credits," please visit hendrickspower.com/capital-credits

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Your Touchstone Energy® Partner



Contact us at 1-800-876-5473 ext. 4008 or (317) 745-5473 ext. 4008 with any questions regarding capital credits.

2024 BOARD OF DIRECTORS CANDIDATES



VIEW CANDIDATES ONLINE
HENDRICKSPower.com/candidates

AREA 6



CHRIS MANN, INCUMBENT

Chris Mann is a candidate seeking re-election in Area 6. A graduate of Cloverdale High School, Mann holds a bachelor's degree in Agricultural Engineering and a master's degree in Agronomy, both from Purdue University. Upon graduation, Mann chose to join his family's farming operation, White Oak Farms Partnership. Mann has a strong interest in the electrical industry and his main goal of being a board member is to provide cost-effective and reliable electricity for the cooperative members. Mann has completed

the certified cooperative director training provided by the Indiana Electric Cooperative association. Mann currently serves on the plan commission and farm bureau boards of Putnam County. He is a past member of the Cloverdale school board. He and his wife Jennifer have three children and are members of New Providence Baptist Church.

AREA 7



SUSAN WEBB, INCUMBENT

Susan Webb is seeking re-election in Area 7 as the incumbent Director. Webb is committed to providing Hendricks Power members with the safest and most reliable service at the lowest cost, while maintaining the values upon which the cooperative was founded. During her past 9-year tenure as Director, she has acted upon her commitment by becoming one of the first of the Cooperative's board members to earn Director Gold, the highest certification that can be awarded by the National Rural Electric Cooperative Association. This certification requires the completion of a wide variety of Credentialed Cooperative Director courses and Board Leadership programs, along with completion of two NRECA continuing

education courses and attendance at approved conferences. She also represents Hendricks Power as an alternate on the Indiana Electric Cooperatives Board of Directors and is a member of the Women's International Network of Utility Professionals. Webb is the founder of Homes & Homesites, Inc., a real estate and property management company, and has more than 33 years' experience. She is also a longtime member of Tri Kappa, a statewide women's philanthropic organization that promotes charity, culture, and education. Webb and her husband, Russell, are residents of Avon in Washington Township. They have four grown children and enjoy being grandparents and being active within the community.



DALE KRUSE, CANDIDATE

Dale Kruse and his wife Kristee relocated to the Avon area in 1997. They have been married 26 years and have three children, a recent Purdue graduate, a current Purdue student and a Senior at Avon High School. Kruse graduated from Purdue University where he earned a Bachelor of Science in Construction Engineering and Management and also a Bachelor of Science in Land Surveying Engineering. He earned his Professional Land Surveying license in 2000 as well

as his Professional Engineering license in 2001. Kruse has owned and operated Kruse Consulting, Inc., a Civil Engineering and Land Surveying business located in Avon since 2001. Kruse has been a member of the Cooperative since 2000.

ONLINE VOTING

HAVE YOUR VOICE HEARD

Online voting will be available on SmartHub July 1-16. Voting members will be eligible to win one of eight \$200 bill credits or one of two \$500 bill credits if they attend the business meeting on July 18th, at 6:30 PM. Online voters are eligible to receive fair vouchers from the Sponsor of the Day Pavilion on July 18th. If you need assistance registering for SmartHub, visit us online or call our office at (317)745-5473.

* One vote per household. All voting members are eligible to receive fair vouchers. Members are only eligible to receive one bill credit prize. To win one of the \$500 bill credits, you must be present at the Business portion of the meeting on July 18, 2024 at 6:30 PM.



KEVIN MILLER, CANDIDATE

Kevin Miller grew up in Danville, graduated from Purdue, and lives near Bainbridge. Miller and his wife, Jenni, have been married 20 years and have two teenage daughters - Shelby and Emily. He is the Chief Lending Officer for North Salem State Bank. Working for NSSB allows him the opportunity to partner with and help many individuals, businesses, and organizations. Miller enjoys volunteering and trying to make an impact in our community and currently serves as a board member and Treasurer for The Parks Foundation

of Hendricks County. Miller previously served on the Putnam County Museum Finance Committee and the Hendricks County Ducks Unlimited Chapter. He also had the privilege to coach his daughters in basketball from K-6th grade and was involved in 4-H with his daughter. Miller's hobbies include anything outdoors. He has a passion for hunting and fishing with his daughters. The Miller family are members and attend Westbridge Church in Danville.



JEFF BLAYDES, CANDIDATE

Jeff Blaydes graduated from North Putnam High School and went on to earn a Bachelor's degree from Purdue University and a Master Degree from Washington University in St. Louis. He was employed at CSX Transportation for over 30 years in roles of increasing responsibility prior to retirement in 2014. He feels passionate about helping others and being involved in the community. He served on the Putnam County Community Foundation board of directors and remains an honorary board member for

the organization. He and his wife Judy reside at Heritage Lake and are active within the property owner's association. The couple are also members of the Purdue President's Council. Blaydes is seeking an opportunity to use his education, experience and skills to make a positive impact for future generations.



BEAU BERGE, CANDIDATE

Beau Berge is a lifelong resident of Hendricks County, currently residing just outside of Amo. He attended Amo/West Elementary and Cascade Jr. and Sr. High School before attending and graduating from Purdue University with a bachelor's degree in electrical engineering technology. Berge has been a wireless telecom professional for over 25 years with various roles. He is now responsible for regional business development using data analysis to drive network investment decisions in infrastructure and

retail distribution. He plans to use his experience navigating the challenges and opportunities of new technology to provide a useful perspective to the Board. Berge's wife Mari is a special education instructional assistant at Mill Creek Community Schools, teaching children crucial life skills. They have been married for 25 years and have two children attending college, pursuing careers in law and forensics.



SETH QUIVEY, CANDIDATE

Seth Quivey and his wife Katie, a nurse at Riley Children's Hospital, relocated to Brownsburg in 2021 to put roots down and support a prospering community within Hendricks County. Quivey is seeking election in At-Large district. Quivey attended Western Michigan University, earned a degree in Business Management, walked on to the football team for the Broncos, and earned a starting position and scholarship. Quivey is currently a Sr. Manager of Supply Chain for HIAB, a heavy equipment industry, with oversight of the

warehouse distribution center located in Plainfield, IN. Quivey has 16+ years of experience within logistics, warehousing, procurement, and leadership in various industries to offer in support of the board. The Quivey's are active members of Connection Point Church. They are actively raising three young children, Blake (6), Kendall (4), and Miles (1) in the Brownsburg community. The family enjoys playing/coaching youth sports, camping, fishing, running, playing board games, and supporting his father's cattle ranch.

AT LARGE



THURSDAY, JULY 18, 11 AM - 7 PM

This year's annual meeting offers more attractions and voting flexibility than ever! Our members can vote online through SmartHub July 1-16 and at our annual meeting on Thursday, July 18, from 11 AM to 6 PM. All voting members will be eligible to win one of eight \$200 bill credits.

The event is at the Hendricks Co. 4-H Fairgrounds and will feature many member favorites, including Silly Safaris, electric vehicle demonstrations, live line safety demonstrations, balloon animals, face painting, superheroes, and voting for our Board of Directors election. Members who register to vote will receive \$10 in fair food vouchers to use at any food vendor.

The election results will be announced at the business portion of our meeting at 6:30 PM. Election results will also be streamed on our YouTube page.

Be sure to take advantage of all the family-friendly activities throughout the day! Check your mail for your invitation and FREE parking and admissions QR code!

Visit hendrickspower.com/annualmeeting for up-to-date details!

SUPERHERO COSTUME CONTEST

Attention all youth Superhero members! Don't miss your chance to win a Nintendo Switch! Submit a photo of your child in a superhero costume at hendrickspower.com/superhero. All entries will be posted on our Facebook page. The photo with the most votes (likes) will win. Contest ends July 12. The winner will be announced at the Business Meeting on July 18.



11 AM REGISTRATION & VOTING BEGIN
 Sponsor of the Day Pavilion
 Receive \$10 in fair bucks for registering to vote!

2 PM SAFETY DEMONSTRATION
 Hendricks Power Expo Hall
 Learn about indoor and outdoor electrical safety. Fun for all ages!

3:00 & 4:30 PM SILLY SAFARI SHOWS
 Entertainment Stage
 Get close and learn about a variety of animals.

4 PM ELECTRIC VEHICLE DEMONSTRATION
 Promenade
 Learn about our Tesla Model 3 & Model Y, and a Ford Lightning!

4:30 - 6:30 PM FAMILY FUN
 Sponsor of the Day Pavilion
 Submit your votes by 6 PM and enjoy family fun with balloon animals, face painting, and superheroes!

6:30 PM BUSINESS MEETING
 Hendricks Power Expo Hall
 Catch up on current cooperative happenings, results of the election, and winners of the bill credits.*

